



# Grandstream Networks, Inc.

## GXV3240 IP Multimedia Phone for Android

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### Microsoft Lync® Setup Guide



## Download Microsoft Lync® to the GXV3240

The Microsoft Lync application can be downloaded directly from GS Market onto the GXV3240.

1. Click on the **GS Market** icon
2. Select the **App** tab scroll to find **Lync 2013**
3. Select **Install**

Once **Install** is selected the application will switch status to **Installing**

Figure 1: Home Screen

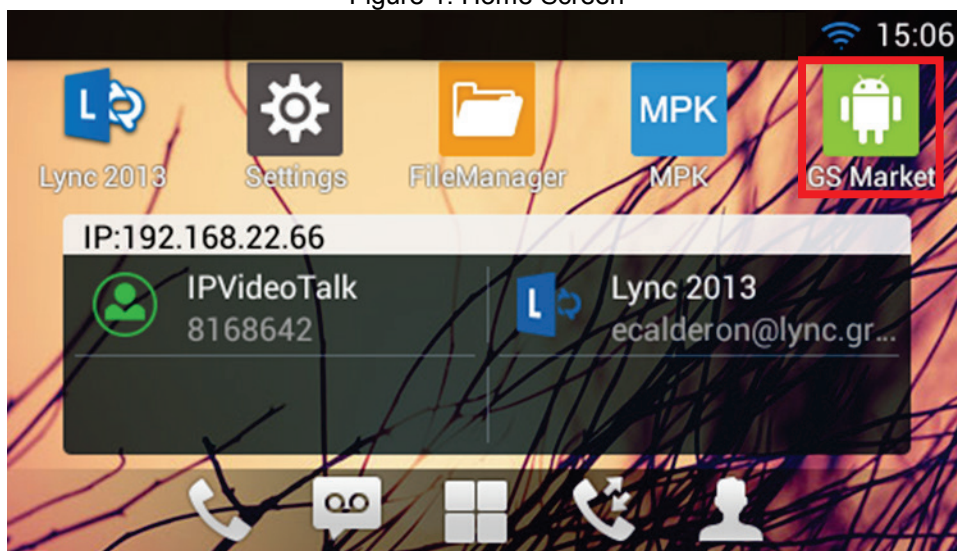
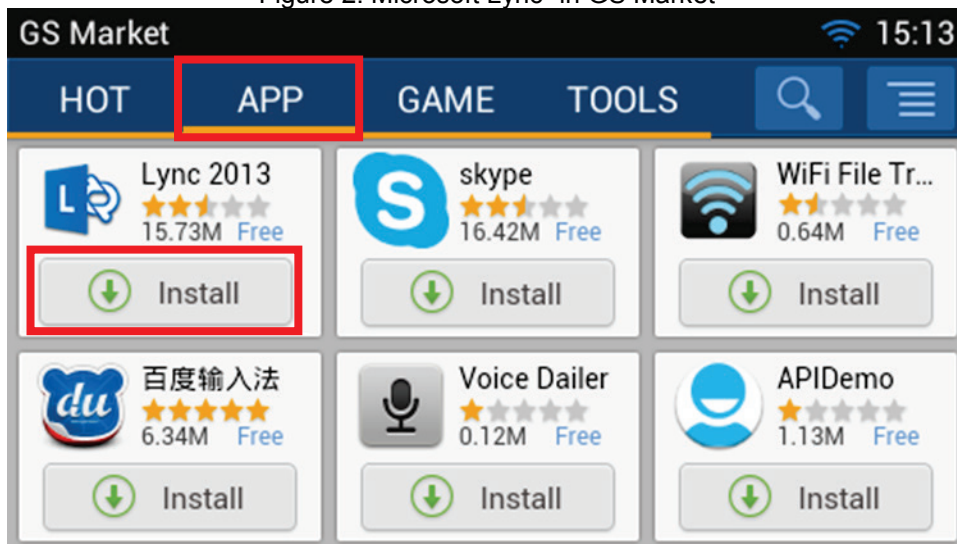
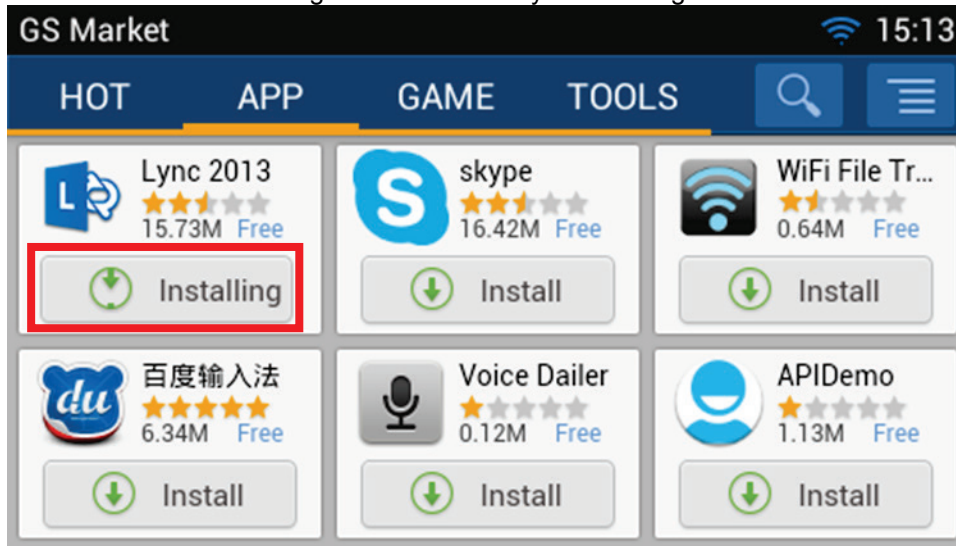


Figure 2: Microsoft Lync® in GS Market



### GXV3240 Microsoft Lync® Setup Guide

Figure 3: Microsoft Lync Installing




To locate Lync after the installation, return to the home screen, select the Menu  icon  
 Toggle through the menu screens by swiping your finger over the touchscreen

Figure 4: Microsoft Lync® in Menu Screen



## Force Landscape Mode for Applications

We currently recommend using force landscape mode for Microsoft Lync®. This will allow the correct display for the 'answer call' screen within Lync as well as some other Android applications, which also lock the screen to portrait mode. To fix this, Landscape mode will need to be turned on.

1. From the home screen, click on **Settings**
2. Select **Display**
3. In the **Landscape Screen** section swipe to turn **ON**, or conversely swipe to turn **OFF** if needed
4. A warning will appear, please be advised that not all third party applications are fully compatible with landscape mode. Select **OK** to keep landscape **ON**

Figure 5: Settings on Home Screen

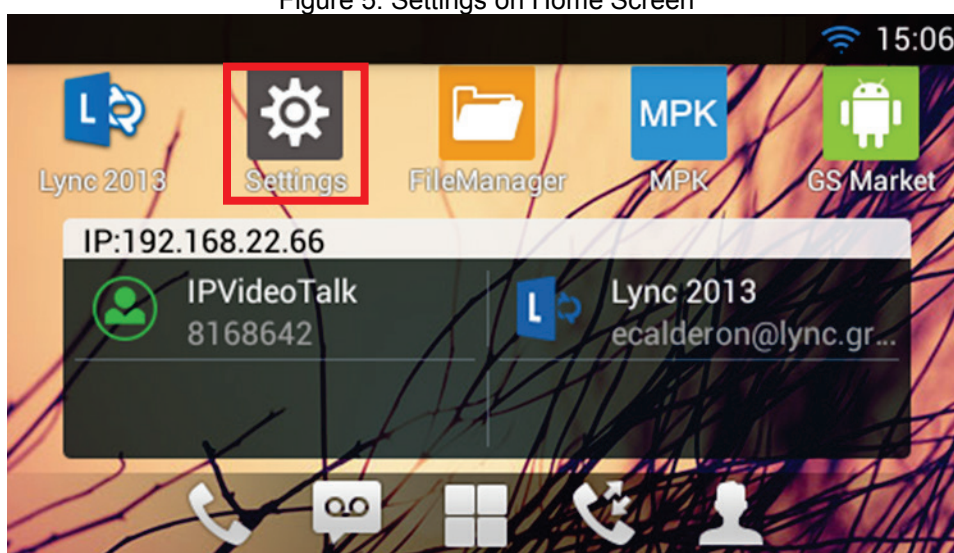


Figure 6: Display Settings

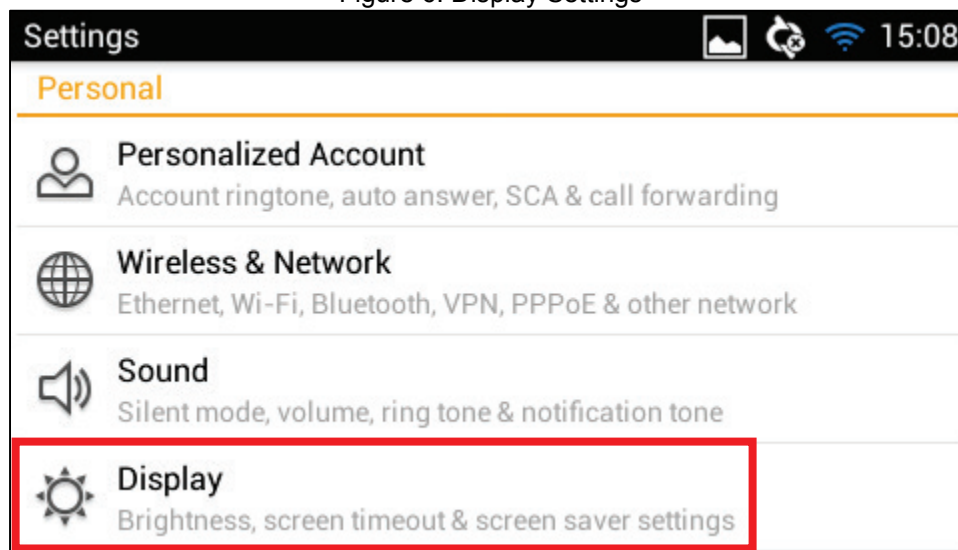


Figure 7: Landscape Screen Off

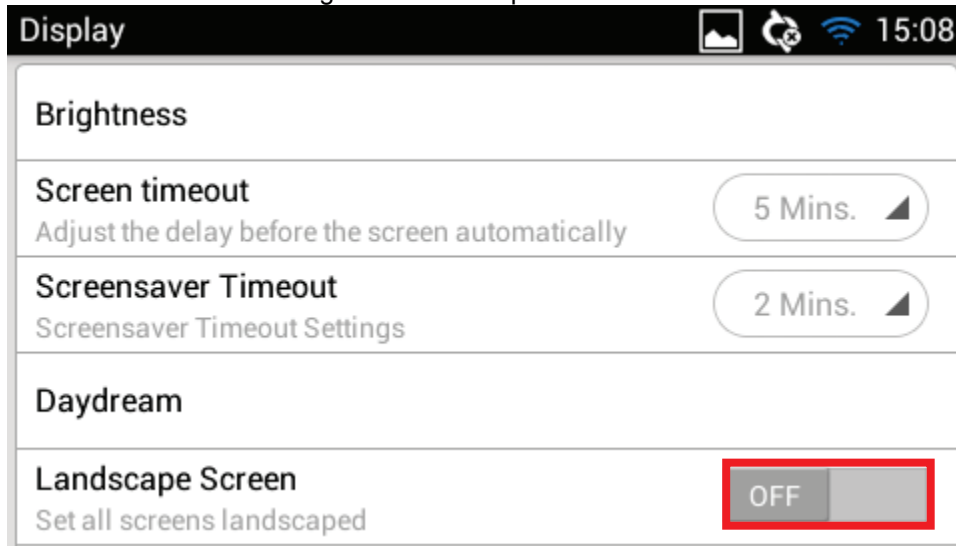


Figure 8: Landscape Screen On

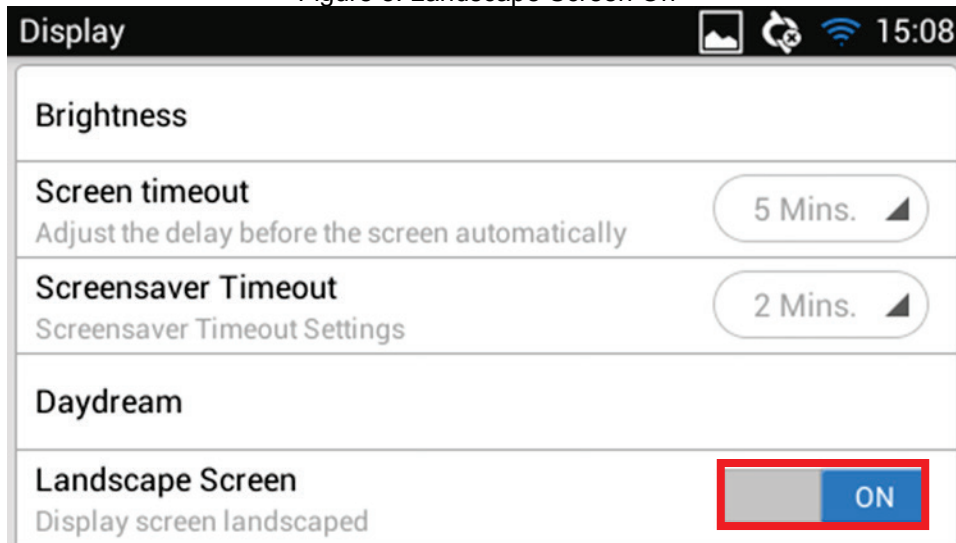
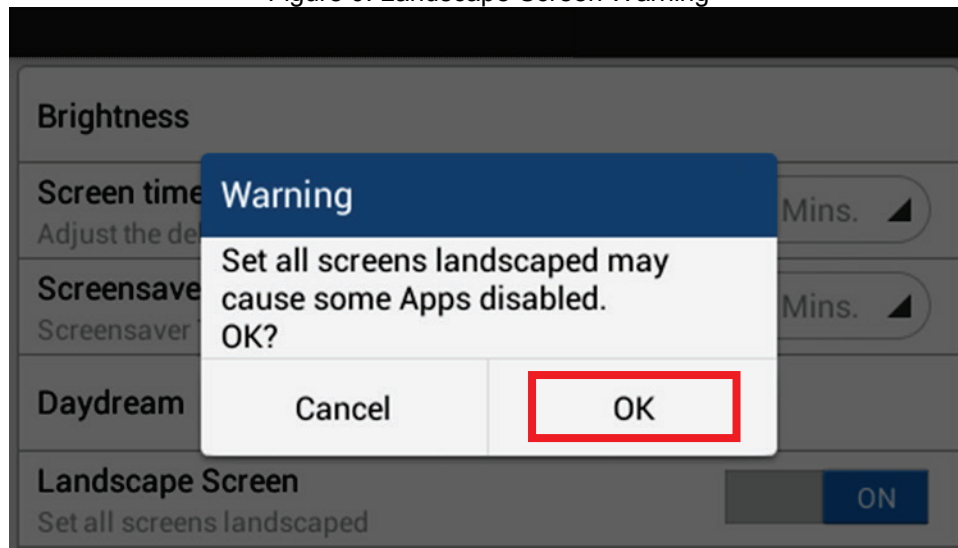


Figure 9: Landscape Screen Warning



## Disable Dialer when Using Lync®

When using Microsoft Lync or other third party applications that utilize audio from the handset, it is recommended that the automatic dialer is disabled. Disabling the dialer will ensure that when the handset is picked up the dialer will not appear on screen during the use of Lync or other applications.


1. From the home screen, toggle the screen to access **System Settings** by sliding your finger down over the screen
2. The **Handset**  icon will indicate that it is **Enabled**
3. Click the **Handset** icon to switch to **Disabled** to always disable the dialer when an application is open  
Or  
Click the **Handset** icon twice to switch to **Auto**, which will only disable the dialer when an application is requesting access to audio

Figure 10: System Settings & Dialer Enabled

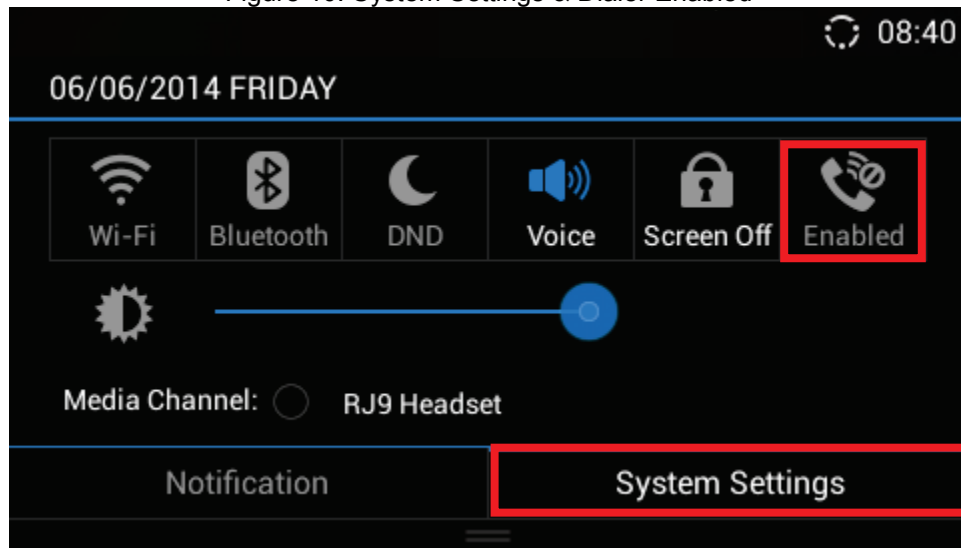


Figure 11: Dialer Disabled

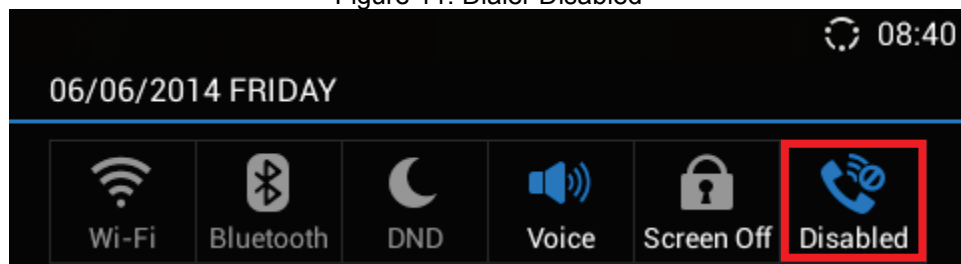
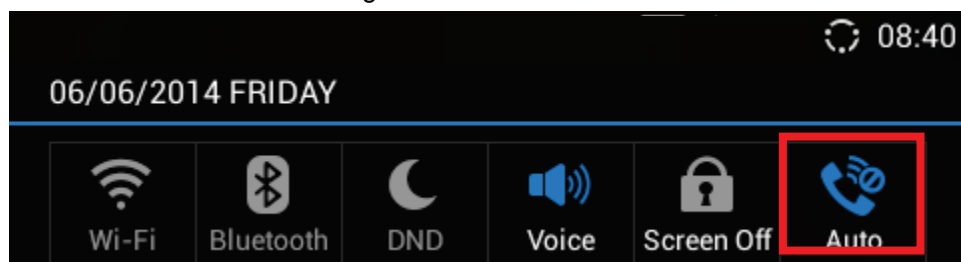


Figure 12: Dialer on Auto



## Optional -- Set Lync® as the Primary Account on Phone (& Disable IPVideoTalk)

IPVideoTalk is the default primary account on the GXV3240. In order to set the Microsoft Lync account as the primary, please follow the steps below.

1. From the home screen select **Settings**
2. Scroll down through the options and select **Advanced Settings**
3. Select **Account**
4. Select the **IPVideoTalk** account, which is typically located towards the bottom of the list
5. Switch **Account Activation** from **ON** to **OFF**
6. Click **OK** to save the changes

Once the IPVideoTalk account has been deactivated, when the dialer is open the first account listed should be the Lync user account.

Figure 13: Advanced Settings

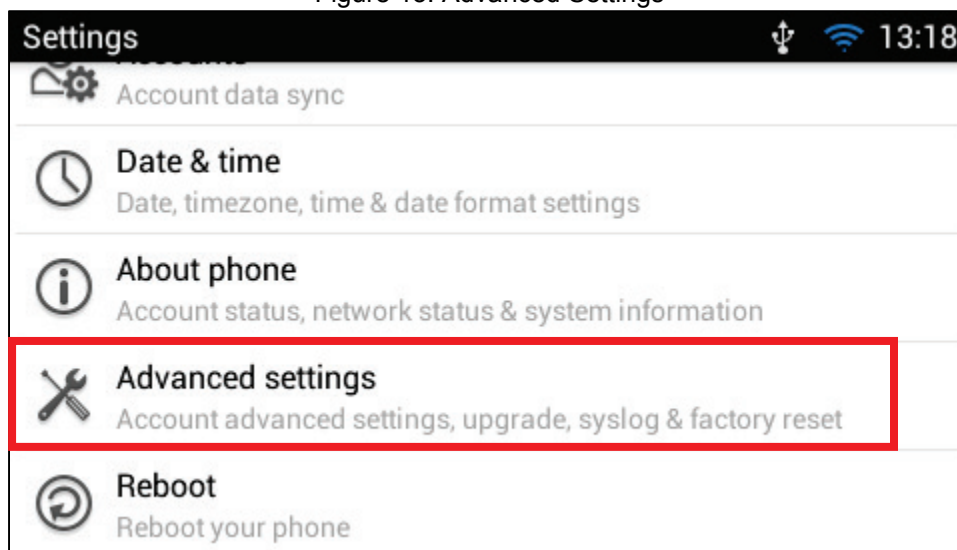




Figure 14: Account Settings

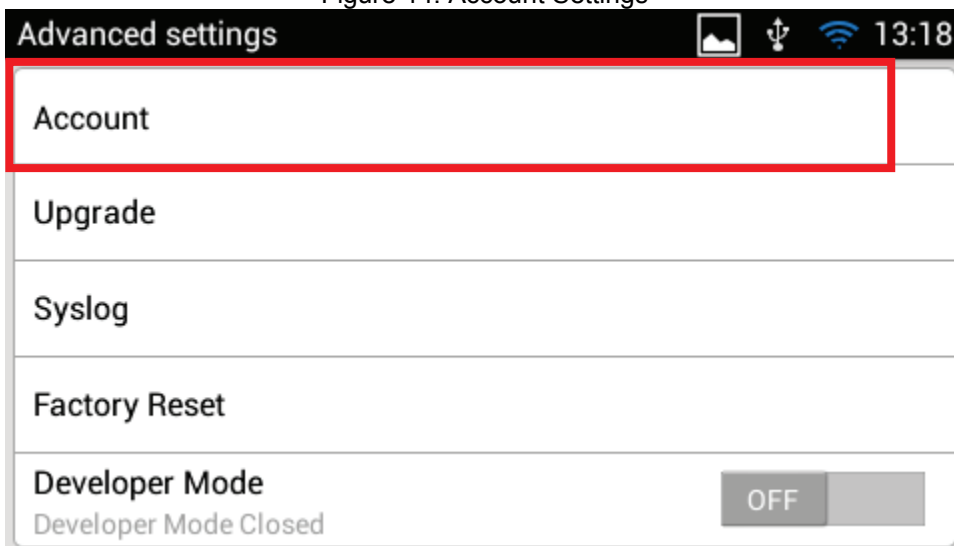


Figure 15: Select IPVideoTalk Account

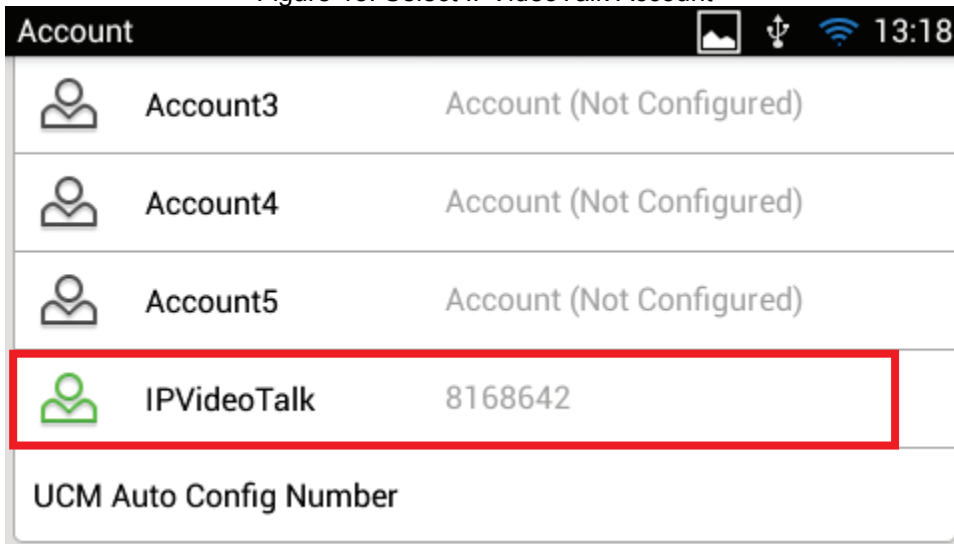


Figure 16: Account Activation ON

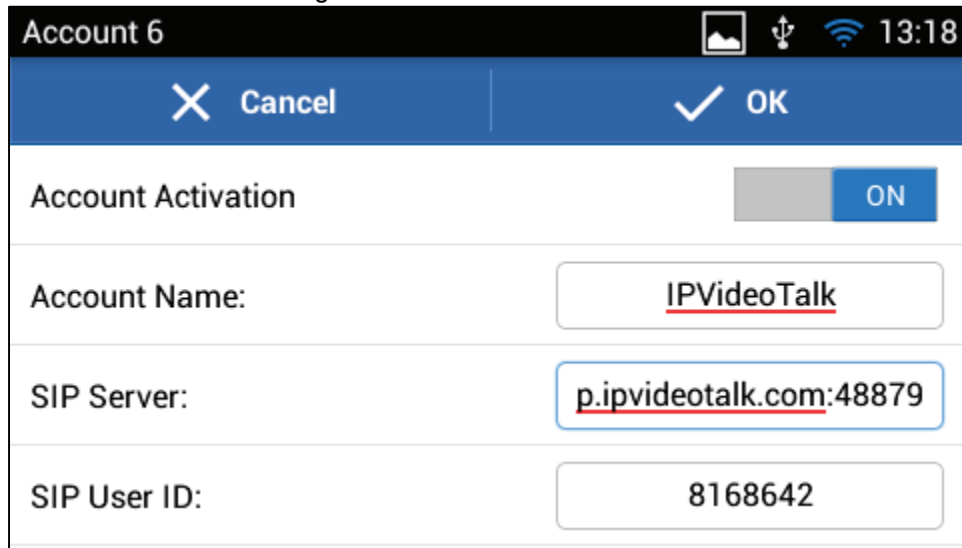


Figure 17: Account Activation OFF

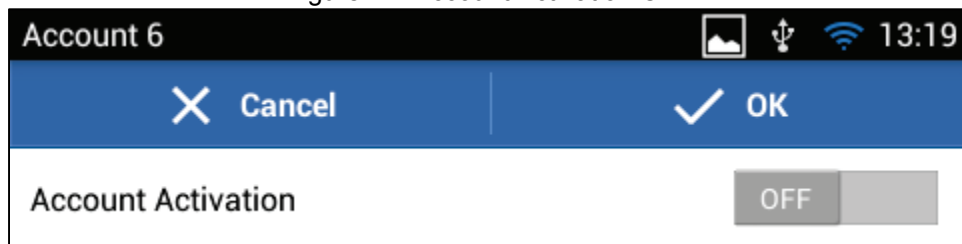


Figure 18: Dialer (after change made) with Lync Account as primary

