TANDBERG
SERVICES

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END-OF-LIFE POLICY STATEMENT

This document is an attachment to the TANDBERG End-of-Service Policy dated June 2009. This more detailed document provides the specific end-of-service dates for the applicable TANDBERG products. TANDBERG is committed to providing technical support on all components manufactured by TANDBERG for a period of four years beyond the announced end-of-sale date. This support includes the following items:

- Spares or replacement parts for hardware will be available for a period of four years from the end-of-sale date. We will provide spares and replacement parts in accordance with our Return Materials Authorization (RMA) process and guidelines.
- Access to TANDBERG's Technical Assistance Center (TAC) will be available 24 hours a day, seven days a week, for a period of four years from the end-of-sale date.
- Soft Care support: TANDBERG will continue to develop and release software maintenance releases or bug fixes for the product for a period of four years.

For any product sold by, but not manufactured by, TANDBERG support will be in accordance with the end-of-life statement for the actual manufacturing of the product.

DEFINITIONS OF THE COLUMNS ARE AS FOLLOWS:

Prefix — The prefix refers to the beginning components of the serial number. This is used to identify the different variations of the product.

Model Name — The model name provides the most common description of the product as provided in our pricing guides.

Introduced — This field identifies the time that the product was first delivered.

Last-Time Buy — This date identifies the timing when this product was no longer commercially available for purchase from TANDBERG. Products with an N/A in this field have not reached their "last-time buy" date.

Service Obsolescence — This is last date that TANDBERG will offer support on the applicable product. All maintenance contracts should be co-terminated to end on this date. Products with an N/A in this field have not reached their last-time buy date.

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The tables listed below show the current support status for TANDBERG's family of products. The first section outlines the products still commercially available for purchase. The dates published below are in accordance with the official TANDBERG End-of-Life Statement. TANDBERG reserves the ability to extend the end-of-HW support date.

Prefix	Model Name	Introduced	Last-Time Buy	Service Obsolescence
30A	MXP 770/880/990	Jul-04	N/A	N/A
31A	550 MXP	Feb-05	N/A	N/A
13A	1000 MXP	Apr-05	N/A	N/A
25A	Codec 6000 MXP	Jul-04	N/A	N/A
26A	Edge (All Models)	Jul-06	N/A	N/A
33A	Codec 3000 MXP	Jul-04	N/A	N/A
38A	150 MXP	Nov-04	N/A	N/A
39A	1700 MXP	Jul-06	N/A	N/A
61.	3000 MXP Profile (43" or 32" flatscreen)	Oct-05	N/A	N/A
62.	6000 MXP Profile (50" flatscreen)	Oct-05	N/A	N/A
72.	6000 MXP Profile (52" flatscreen)	Jul-09	N/A	N/A
58.	MPS800	Jul-05	N/A	N/A
60.	MPS200	Jul-05	N/A	N/A
45.	MPS Media Board	Jul-05	N/A	N/A
46.	MPS ISDN Board	Jul-05	N/A	N/A
47.	MPS V35 Board	Jul-05	N/A	N/A
36A	MPS Controller Board	Jul-04	N/A	N/A
49A	Content Server	Feb-06	N/A	N/A
52A	Video Communications Server	Aug-07	N/A	N/A
80A	TMS	Jul-04	N/A	N/A
80B	TMS Server	Nov-06	N/A	N/A
54.	Maestro MXP (6000 MXP Codec)	Jul-04	N/A	N/A
56.	TACTICAL MXP (3000 MXP Codec)	Apr-05	N/A	N/A
H3.	Intern MXP (Codec not included)	Jan-05	N/A	N/A
20A	HD Camera	Jul-06	N/A	N/A
18.	WAVE II Camera	Jan-03	N/A	N/A
A1AA	TANDBERG E20	Mar-09	N/A	N/A
F1AN	TANDBERG C20	Jul-09	N/A	N/A
C1AG	TANDBERG C60	Dec-09	N/A	N/A
B1AC	TANDBERG C90	Dec-09	N/A	N/A
C1AH	TANDBERG T1 (C90 Codec)	Dec-09	N/A	N/A
C1AQ	TANDBERG T3 (C90 Coded)	Dec-09	N/A	N/A
D6.	TANDBERB Collaborator (6000 MXP)	Sep-08	N/A	N/A
XX	Codian MSE 8000	N/A	N/A	N/A
SM00	Codian 42xx, 45xx MCUs	N/A	N/A	N/A
010xxx	Field View	N/A	N/A	N/A
M3.	MediaPlace	May-08	N/A	N/A

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The products and accessories listed below all have a published (and have passed their) last-time buy dates, and thus are not commercially available for sale. TANDBERG will offer support on these products in accordance with the official end-of-life policy through the service obsolescence date provided below. TANDBERG reserves the ability to extend the end-of-HW support date. Three-year contracts may not be purchased on these products.

Prefix	Model Name	Introduced (A)	Last-Time Buy (B)	End-of-HW Support (C)
40A	1500 MXP	Nov-04	Sep-06	Sep-11
50.	7000 MXP	Jan-04	Jun-07	Jun-11
51.	8000 MXP	July-04	May-09	Apr-13
55.	2000 MXP (3000 MXP Codec)	Nov-04	Jun-07	Jun-11
D2.	Director MXP (6000 MXP Codec)	Dec-04	Aug-07	Aug-11
SM00	ISDNGW 3210-3220-3240 (Codian)	N/A	Aug-08	Jul-12
SM00	MSE-8310 Gateway Blane (Codian)	N/A	Jan-08	Jan-12
63./E5.	Experia (Four 6000 MXP Codecs)	Nov-07	Jan-09	Dec-11
50A	MOVI (Server)	May-07	Dec-09	Dec-13
51A	Entrypoint	Mar-07	Mar-09	Mar-13
37A	Gatekeeper	Oct-03	Feb-09	Feb-13
28A	MCU	Jul-02	Nov-07	Nov-11
29A	Gateway	Jul-03	Apr-08	Apr-12
43A	Border Controller	Feb-05	Feb-09	Feb-18
14A	Compass/Utility	Feb-06	Mar-09	Mar-13

Prorated support through 12-31-09 on products listed below is only available within the US and Canada. Prorated contracts will be accepted through September 30th, 2009. No GDS support contracts will be accepted for these products, as they have reached service obsolescence outside of the US and Canada.

Prefix	Model Name	Introduced (A)	Last-Time Buy (B)	End-of-HW Support (C)
22./52.	Codec 6000 — Classic	Feb-02	Jul-04	Dec-09
23.	Codec 2500 — Classic	Nov-02	Jul-04	Dec-09
I2.	Intern Classic	May-03	Feb-05	Feb-09
30.	Classic 770/880/990	Feb-04	Jul-04	Dec-09
13.	1000	Feb-01	Apr-05	Dec-09
31.	550	Apr-02	Feb-05	Dec-09

The products and accessories listed below have already passed their end-of-HW support date, and thus are not eligible for contract support. TANDBERG will offer support on a best-effort, time and materials basis for these products.

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Product	Serial Number
TANDBERG NAM	(01.xxxx)
VISION 800	(07.xxxx)
VISION Classic	(10.xxxx)
Compact VISION	(05.xxxx)
Codec 5000	(21.xxxx)
WAVE Camera	(17.xxxx)
TANDBERG 500	(09.xxxx)
TANDBERG 800	(08.xxxx)
VISION 600.770	(11.xxxx)
Codec 2000/2500	(20.xxxx)
Classic 7000	(22.xxxx)
Classic Educator, Tudor, Goya Units	Various
Director — Classic	(D1.xxxx)

In addition to the products manufactured by TANDBERG, the following 3rd party products have reached service obsolescence or have limited support availability.

Product	Support model
CRT Monitors	No longer supported
WEGA Monitors	No longer supported
SMART Technology (Director)	Return and repair only

Should you have any questions regarding the end-of-life policy or any specific support definitions above, please contact Stephen Hill at stephen.hill@tandberg.com

Best regards,

Steve Hill